

# ELLERSLIE VILLAGE



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Our idea of retirement is different. At Audley you're in charge, which means you can live the life you love, keep your highly valued independence and own your own property. Because when you've worked hard to become the person you are today, we believe you shouldn't have to change your lifestyle when you retire.

We look after the maintenance and security of your property and the grounds, leaving you free to spend your time however you wish. You could explore the stunning landscaped gardens, enjoy fine dining in our restaurant, indulge in some pampering at the Audley Club or keep up your love of travel knowing your home is safe and sound. What's more, you could join one of our regular get-togethers, take part in an exercise class, de-stress at a mindfulness session or make use of our extensive Audley Care services – all of which are part of our health and wellbeing programme.

Owning a home at Ellerslie gives you a truly independent lifestyle in a beautiful and secure environment. We look forward to showing you around.



#### OWN YOUR RETIREMENT









#### ELLERSLIE LUXURY RETIREMENT VILLAGE

Nestled on the edge of the breathtaking Malvern Hills, in the town of Malvern, lies Audley Ellerslie. Three magnificent Victorian mansions stand within the village, each restored and expertly converted into luxury apartments. Lind House is home to the Audley Club, with its own luxury health club, swimming pool, sauna and steam room, library and restaurant overlooking the Severn Valley.



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#### BEAUTIFULLY RESTORED, PERFECTLY PLACED

Audley Ellerslie is a luxury development of 101 one, two and three bedroom properties set against the spectacular backdrop of the glorious Worcestershire countryside, with many boasting uninterrupted views of the Severn Valley.

Within the grounds surrounding these beautiful buildings are a variety of luxury new-build properties and a refurbished cottage, all complementing the original Victorian architecture.

#### STEEPED IN HISTORY

The Ellerslie mansions were built in 1855 and are situated in the historic spa town of Malvern. Once a water cure establishment of Doctors Edward and Walter Johnson, they were visited by key figures such as Charles Darwin and Florence Nightingale.

These splendid buildings, one of which is Grade II\* listed, later became a preparatory school for girls in the 1920s before becoming part of the prestigious Malvern College.





Whether you want to be active, exercise and make the most of the local amenities, or simply take it easy, take stock and enjoy a little peace - it's entirely up to you.

#### CHARMING MALVERN

Audley Ellerslie is located within the charming town of Malvern, home to an array of cafés and restaurants, as well as bookshops, antique dealers and fashion boutiques. The Malvern lifestyle also attracts artists and craftspeople who exhibit their wares in its shops, galleries and markets.

If you're looking to go further afield, Malvern offers two train stations for quick and easy access to the vibrant cities of Birmingham and Hereford.

#### DRAMATIC HILLS, NATURAL BEAUTY

The Malvern Hills are famed for their landscape, therapeutic spring water and musical and literary connections. They have also been declared an Area of Outstanding Natural Beauty (AONB).

A 40-minute walk from Audley Ellerslie to the Worcestershire Beacon provides the perfect vantage point for some of England's grandest views - eastwards towards the Cotswolds, northwards towards Shropshire and westwards towards the misty mountains of Wales. The Hills are also a ramblers' paradise, providing ideal walking conditions for all abilities.



### WHERE YOU CAN FIND US



#### FROM M5

Take the exit at Junction 7 and follow the A4440 towards Worcester on to Whittington Road. Stay in the left lane, then take the first exit for Temeside Way. As you pass the River Severn, you'll reach a roundabout – take the first exit onto Malvern Road (A449). Stay in the right lane for 3 miles until you come to another roundabout, then take the second exit on to Worcester Road (A449). Continue towards Ledbury for 2.8 miles. When you pass a hotel on your right, carry on for another half a mile and then turn left on to Abbey Road. The entrance to Audley Ellerslie is on your left.

#### FROM M50

Take the exit at Junction 2, towards Ledbury (A438), then take a left on to Ledbury Road (A417). Continue for 4 miles until you reach the roundabout, then take the second exit for The Southend (A449). When you reach the crossroads past Ledbury Park, turn right on to Worcester Road and continue for 7.4 miles, then turn right on to Abbey Road. The entrance to Audley Ellerslie is on your left. SITE MAP









2 Lewis Court

- 8 Adkins Court
- Cherbourg Cottage











WELCOME TO THE

CLUB

# AUDLEY





THE AUDLEY CLUB - LIVE WELL, STAY WELL



At Audley, living well and staying well is our number one priority, which is why when you move to one of our retirement villages, you automatically become a member of the Audley Club. You will be looked after by our highly trained Audley Club team who have been chosen for their exceptional personal qualities and provide nothing less than a 'concierge' level of service - ensuring you get the most out of your Club membership.

This membership entitles you to exclusive access to our lounge and library, luxury health and wellbeing centre, and gives you priority booking at our restaurant, bar and bistro. We have also identified eight aspects of mental health and wellness, including emotional, social and intellectual, and have developed a comprehensive programme to support them.

These include:

- Nutritional advice
- Financial advice services
- Creative workshops

#### THE AUDLEY CLUB LUXURY FACILITIES

There's so much to enjoy at Ellerslie:

#### HEALTH & FITNESS

**Indoor swimming pool and relaxation area** Take a dip without worrying about the weather, or relax in our sauna or steam room.

**Exercise in the fitness studio** Our qualified staff can advise on the right programme or exercise class for you.

#### LIVING WELL

**Time to yourself in the library and lounge** When you want some real peace and quiet, you will find it in the library amongst our huge range of books or sit and relax in our lounge.

Also yours to enjoy at an additional cost:

#### Spa therapies in our treatment rooms

Professional beauticians and therapists are available to offer manicures, pedicures, massages and facials to help you feel pampered and relaxed.

#### Hair salon

Your hair appointment will be just a few short steps from your front door with one of the area's top hairdressers.

### Exquisite dining in the restaurant, bar and bistro

Not only do our chefs use local ingredients to create great menus, but while you dine you can also enjoy stunning views.







## AUDLE CARE

As time moves on and some tasks become less easy, there is no reason why you shouldn't continue to live the life you know, in the home you have made. All you need is a visit from a trusted, friendly face; someone to listen or lend a helping hand when you would appreciate it.



#### CARE OF THE HIGHEST LEVEL

As one of the UK's most respected care providers and a leader in its field, Audley is recognised, registered and regularly audited by the Care Quality Commission (CQC). Which means the carer you invite into your home is rigorously trained and highly gualified, and our standard of care is second to none.

#### SAFE AND SECURE

Not only do we take care of all the exterior maintenance of your home but we also have CCTV that covers the village. We have staff on call every minute of every day, so if you need anything you can just pick up the phone. This means you can go on holiday or visit relatives for as long as you please, knowing your home is looked after. Within each property there is an intruder, smoke and heat alarm connected to the central monitor alarm. There is also an emergency call system.

And don't forget that your neighbours are looking for the same stress-free life as you, so they fully understand and respect your wishes, as you do theirs.

#### HOW CAN WE HELP?

Everyone has their own tastes and needs, so our care is made to measure and you only pay for the services you use. Our discreet and friendly staff will help you with as little or as much as you want, including:

- A hand with domestic tasks like cooking, cleaning and ironing
- Assistance with getting up and going to bed, whatever the time
- Someone to go shopping with you or for you, or to collect prescriptions
- Help with personal care or eating
- Someone to walk the dog or feed the cat
- A little help and company if you are recovering from illness
- Live-in, sleep-in or night care, or simply holiday cover
- Long-term, short-term or emergency care
- Someone to accompany you to appointments or social activities

# INTELLIGENT DESIGN





### THE PERFECT FIT









#### QUALITY CRAFTSMANSHIP

Every fixture and fitting in an Audley Ellerslie property has been carefully designed to look beautiful, feel comfortable and provide a safe and relaxing living space. Our properties give you the highest quality of living, from the underfloor heating to the premium double glazing - and are built with your utmost security in mind.

#### **KITCHENS**

- Fully fitted SieMatic handleless kitchen units with a choice of door finishes
- Corian worktops
- Integrated Bosch washer dryer
- Integrated cooking appliances including Neff fan assisted double oven and ceramic hob, auto-sense extractor fan, combi microwave and dishwasher
- Under unit kitchen lighting
- Coloured glass splashback behind hob
- Soft door and drawer closers
- Fully integrated Neff fridge/freezer
- Stainless steel bowl and a half inset sink with mixer tap spray head
- Minoli ceramic floor tiles

#### **BATHROOMS & EN SUITE**

- Elegant white Villeroy & Boch sanitaryware and Hansgrohe fittings
- Minoli ceramic tiles to full height in bathrooms and en suites in new-build, and in wet areas in period properties
- Walk-in shower with level access (en suite bathrooms)
- Bathroom cabinets with integrated lighting and shaver points
- Chrome heated towel rail
- Glass screens in shower areas with Hansgrohe shower controls

#### INTERNAL FINISHES

- All windows and external doors are high performance double glazed windows with timber frames
- Painted white internal doors with chrome ironmongery
- Integral wardrobe in the master bedroom
- Carpet to hall, living/dining areas and bedrooms
- Non-slip ceramic floor tiles in the kitchen, bathroom and en suite

#### LIGHTING, HEATING & ELECTRICAL

- Recessed down-lighting in kitchen, bathroom and en suite
- Pendant lighting in living areas and bedrooms
- Chrome sockets in kitchen (white sockets elsewhere), chrome light switches throughout
- Wiring for TV, FM and satellite signals to living room/dining room and looped to the master bedroom
- External lighting to balcony areas
- Telephone connection points in the living room and master bedroom
- TV points in bedrooms



#### SECURITY & SAFETY

- Emergency call system in all properties
- Smoke detector
- Heat detector
- Intruder alarm operated via a key pad

#### SUSTAINABILITY FEATURES

- Low energy lighting
- A & B rated appliances in the kitchen

#### STRUCTURAL GUARANTEE

All properties are covered either by a guarantee from Buildzone or Premier Guarantee Provider for 10 years from the date of the initial completion, which can be obtained from your sales consultant.

• Gas-fired combination boiler providing hot water and heating via radiators

# IT'S ALL IN THE DETAIL



#### BEAUTIFULLY CRAFTED

You will find every one of our luxury properties beautifully laid out and built to a high specification with quality workmanship. They have all been sensibly designed with your future needs in mind and have flexibility built-in. Every layout has been thoroughly thought through right down to the last detail and each one has all the space you need to live comfortably. And should you want to add a few personal touches, upgrades may be available. Speak to our Sales Team to find out more.







### THE SIMPLE WAY TO SELL YOUR HOME

#### AUDLEY PART EXCHANGE SERVICE

Moving home can be a stressful experience, particularly if you need to sell your current property first. Audley can remove the uncertainty of the process.

#### GUARANTEED CASH BUYER FOR YOUR PROPERTY

We act as cash buyers, giving you the peace of mind of a guaranteed sale.

#### SPEED

We will make an offer within 7 days and contracts are usually exchanged in 28 days.

#### NO CHAIN

Our Part Exchange service removes the risk of delays and fall-throughs often encountered with chains.

#### OPTION TO STAY IN YOUR CURRENT HOME AFTER COMPLETION

We can arrange for you to stay in your property for up to 2 weeks after completion on your new Audley property, helping to reduce the stress of arranging your removals.

#### FLEXIBILITY

We will consider all types of properties - irrespective of the location or value.

#### NO ESTATE AGENT FEES

Not only will we handle all the legal paperwork you'll avoid paying estate agents' fees.

#### OUR PART EXCHANGE PARTNERS

The Audley Part Exchange service is managed by our market-leading home buying partners who offer the most competitive and attractive Part Exchange Schemes available.

#### HOW IT WORKS



#### STEP 1

Once you've found your perfect Audley property, you simply provide the details of your current home to us and we will obtain valuations from our network of trusted local estate agents.



#### STEP 2

We will then make an offer to purchase your home. If you accept the offer, a survey will be arranged and we will then confirm our offer.



#### BRIDGING FINANCE

Audley Villages has partnered with Knight Frank Finance to help you move into your new Audley property before you sell your current home.

Customers who are awaiting the sale of their home, and need to sell to finance the purchase, will now be able to use bridging finance to speed up their move. This is different from the normal terms of a bridging loan, where the borrower is required to remain in the property. Audley Group and Knight Frank Finance's innovative structures mean customers will be able to move to a village and take advantage of all the facilities and care immediately.

Bridging finance is usually taken between 1 day and 12 months and loans are available at market leading rates.

Audley will take no fee for introducing anyone to Knight Frank Finance, forming part of the value added range of services we provide to prospective customers.



#### STEP 3

Your property is now sold, your Audley property can be reserved and solicitors are instructed to proceed to exchange within 6 weeks. You can move in when your property is ready, or up to 2 weeks after the completion date if you need some extra time to make the move.



### ENSURING A STRESS-FREE MOVE

Decluttering can be an overwhelming experience, particularly if you are starting to think about downsizing for the first time.

Audley can help ease the pain of moving, we can:

- Sort and pack your possessions
- Arrange and liaise with estate agents, solicitors, financial advisors and other professionals
- Organise a removal company
- Produce floor plans showing how your furniture will look in your new home
- Arrange for the auction, donation or disposal of unwanted items
- Unpack and set up your new home
- Co-ordinate cleaning, property repairs, waste removal and recycling, decorating, flooring and new furniture
- Deal with change of address notifications and co-ordinate connection to gas, electric, water, telephone, TV, internet and other suppliers

#### OUR DOWNSIZING PARTNER

We work with The Senior Move Partnership who has a team of trained specialists. Each specialist is committed to providing the highest standard of practical and emotional support.

### RESELLING

We aim to get you the best possible price with the least amount of stress.

Our staff will ensure every effort is made to complete the sale of your home as quickly and as efficiently as possible. On all resales, Audley will charge a sales administration fee of 1% of the greater of either the achieved market price or agreed valuation.

There are two options for selling your property:

- You can instruct a traditional estate agent
- You can instruct us to market your property to our database and waiting lists. This way, you know that the people being targeted are already aware of Audley

Our sales agency fee will be 2% of the sales value achieved (VAT applicable).

### MAKING FINANCES SIMPLE

Naturally, when you are considering your next move, you want to be sure that you are making a sound long-term financial decision. Below you will find all the costs associated with living at an Audley retirement village explained – our aim is to ensure everything is as simple and stress-free as possible for you.

#### TWO TYPES OF PAYMENT TO MAKE LIFE EASIER

Our fees cover the overall costs of running an Audley retirement village. These include ongoing costs such as maintaining the exterior of your home, providing discreet but effective security, maintaining the village and the village grounds. Additionally, at some point in the future, expensive structural repairs or improvements will become necessary. We collect two types of fee: a monthly payment and a deferred management charge. These fees ensure we can cover all the ongoing costs of running the village and the expense of any major works required. This means you'll never face a surprise cost and you'll have total peace of mind about your home.

#### ALL THESE SERVICES ARE COVERED BY YOUR FEES:

- Building insurance for your home
- External upkeep of your home, so you don't have to worry
- Professional garden and ground maintenance
- Regular clearing of roadways and footpaths
- Servicing of lifts
- Servicing of CCTV, emergency call system, intruder and smoke alarms
- Night Porter and security service
- Firstline home carers and call line services 24 hours a day, 7 days a week
- Nightly removal of your rubbish
- External window cleaning
- A range of luxury facilities with Audley Club membership

- Preferential rates for food and drinks at the restaurant, bar and bistro
- Full servicing of the guest suite, bookable at an advantageous price
- Free inter-property telephone calls
- Onsite General Manager and Head of Audley Care with supporting teams
- Minibus service for shopping trips and days out
- Favourable utility costs
- Social events and activities organised by the General Manager
- Fees associated with managing and operating Audley Court Ltd

We offer additional goods and services at each Audley retirement village should you wish to use them. These vary from village to village and include a restaurant and bar, hairdressing, shopping, laundry and housekeeping. For your convenience, the cost of any additional services used will be added to your monthly invoice.









In 1983 our Chief Executive Nick Sanderson founded a company called Beaumont – which over time developed the conventional care home concept into something completely different – the UK's very first luxury retirement villages. Over thirty years on we have grown to be a successful company. Our solid foundations and innovative thinking have attracted major financial backing from companies, including Private Patients Plan, 3i and, most recently, Moorfield Group.



# BUILDING BETTER FUTURES

We have been building and managing luxury villages for over 20 years but our experience in providing high-quality accommodation and care for older people goes back much further.

#### GROWING COMMUNITIES

Willicombe Park in Royal Tunbridge Wells and Hollins Hall in Harrogate, our first retirement villages, opened back in 2000. We are proud to say they are now thriving communities. And thanks to our financial backing, we are also pushing ahead with our plans to build further luxury villages across the UK.



#### 01684 438 400

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Audley Ellerslie, Abbey Road, Malvern WR14 3HL

Audley villages: Binswood, Royal Learnington Spa, Warwickshire. Chalfont Dene, Chalfont St Peter, Buckinghamshire. Clevedon, Ilkley, Yorkshire. Cooper's Hill, Englefield Green, Surrey. Flete House, Ivybridge, Devon. Inglewood, Kintbury, Berkshire. Mote House, Bearsted, Kent. Nightingale Place, Clapham, London. Redwood, Failand, Bristol. St Elphin's Park, Darley Dale, Derbyshire. St George's Place, Edgbaston, Birmingham. Stanbridge Earls, Romsey, Hampshire. Sunningdale Park, Ascot, Berkshire. Willicombe Park, Royal Tunbridge Wells, Kent.

#### Opening soon:

Chobham, Woking, Surrey. Fairmile, Cobham, Surrey. Scarcroft Park, Yorkshire. Wycliffe Park, High Wycombe, Buckinghamshire.

www.audleyvillages.co.uk

Images from a variety of Audley villages. All images for illustration purposes only.

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