



Completed surveys

1,416

# AUDLEY OWNERS' SATISFACTION SURVEY

## OUR TOP RATED VILLAGES

% of Owners

★★★★★

Excellent or  
Good Rating

REDWOOD

90%



Likely to recommend  
Audley Villages

FAIRMILE

97%



Good sense of  
Community

ST GEORGE'S PLACE

91%



Customer  
Service

INGLEWOOD

94%



Feels  
like home

ELLERSLIE

87%

## OPINIONS

Rate Audley Villages  
'Excellent' or 'Good':

★★★★★

82%

Good sense of  
Community:



83%

## TOP 3 REASONS OWNERS RATE AUDLEY AS EXCELLENT



1. Property I live in



2. The people who work here



3. Safety and security

## LIVING AT AUDLEY

Audley feels like  
home



80%

Customer service  
'Excellent' or 'Good'



81%

Has friendly  
reception staff



96%

Friendly  
facilities team



91%

## FOCUS AREAS



Communications



Health and Wellness



Restaurant and Bistro